

If you're having a problem with benefits, work, debt, housing, consumer rights and more, WE CAN HELP YOU with free, confidential and impartial advice

GET ADVICE BY:

- Calling our local **Message line 01920 459944** (any time) and one of our advisers will call you back (usually within 24 hours except weekends)
- Requesting **email advice** or a **call back** from our website: www.citizensadviceeastherts.org.uk
- Contacting us via Facebook Messenger: www.facebook.com/EastHertsCitizensAdvice
- Going to our website at https://citizensadviceeastherts.org.uk/get-advice/ for online information resources

We may also be able to arrange a face to face appointment or a home visit if, after an initial assessment, we feel that it's required to move you forward.



Charity reg no: 1083211



Citizens Advice Contact Centres

If you need extra support to access our advice, come along to a Contact Centre.

We do not give full advice at these sessions but our friendly, experienced staff will **assess how to move you forward with your issues**. They may refer you to a more relevant service, help you to self-refer, arrange for an adviser to call you, arrange for a face to face appointment or arrange a home visit.

Each Contact Centre has a **free phone** and **computers** that you can use to access our service if you can't do that from home.

Bishop's Stortford Methodist Church 34b South Street, CM23 3AZ Tuesday 12-2pm

Hertford Sele Community Hub 18 Fleming Crescent, SG14 2DJ Wednesday 11am -1pm